

HOME SECURITY ADMINISTRATION PLATFORM

Abstract of the Invention

A network may receive tracking information of various emergency services personnel, so that when a security breach has occurred at a residence or place of business, the network may receive a surveillance profile from a home computer that is disposed at the residence or place of business at which the detector is located, and dispatch the most geographically appropriate emergency services personnel as determined based on the tracking information. The surveillance profile may include, but is not limited to, the type of sensor, registration information of the individual sensor, which may pertain to its address, location within the residence or place of business, and a physical description or layout of the premises in which the sensor is located. Then, a verification protocol may be initiated by calling a predetermined sequence of telephone numbers set by the subscriber to the security system. The calls, which proceed until either the service subscriber is reached or the sequence of calls is exhausted, include an automated request to the called party for a predetermined authorization code. If the subscriber provides the predetermined authorization code, the detected security breach is disregarded as being a false alarm. However, if the call recipient is unable to provide the predetermined authorization code, or if there is no answer at any of the numbers in the predetermined call sequence, the emergency services personnel are dispatched. Dispatching of the appropriate emergency services personnel includes the network accessing a security platform database to find corresponding emergency services personnel to respond to the detected security breach in accordance with the information received in the surveillance profile.